

SPICYDATE LTD PRIVACY POLICY

1. INTRODUCTION

This Privacy Policy explains how SPICYDATE LTD collects, processes, stores, and protects the personal data of users of the SpicyDate platform in accordance with the General Data Protection Regulation (GDPR), the United Kingdom's Data Protection Act (UK GDPR), and other applicable data privacy regulations. This policy applies to all users of the SpicyDate website and mobile application (together, the "Platform"), including event organizers (Hosts), participants (Participants), and individuals who create or publish visual content.

We respect your right to privacy and are committed to handling your information transparently, lawfully, and in accordance with the principles of data minimization, accuracy, and security.

2. WHAT IS PERSONAL DATA

Under the GDPR and UK GDPR, personal data is defined as any information that directly or indirectly identifies an individual. This may include names, email addresses, phone numbers, IP addresses, photographs, payment details, biometric data, or any other unique identifiers.

Information that does not identify you on its own but may do so when combined with other data is also considered personal data.

SpicyDate may also process aggregated or anonymized data. Where such data cannot be used to identify an individual, it is not considered personal data and is not subject to this Policy.

3. UPDATING YOUR PERSONAL DATA

In accordance with Article 5(1)(d) of the GDPR, personal data must be accurate and, where necessary, kept up to date. You are responsible for updating the information you provide through the Platform. You can update your data in your account settings or by contacting our support team.

SpicyDate may periodically ask you to confirm the accuracy of your data, especially where it affects legal compliance or the safety of other users.

4. AGE RESTRICTIONS AND ACCESS TO THE PLATFORM

In accordance with the GDPR, UK GDPR, and UK online child protection laws, the Platform is only accessible to individuals aged 18 and over. Use of the Platform by minors is strictly prohibited. By registering, you confirm that you are of legal age in your jurisdiction.

SpicyDate implements technical and organizational measures to verify users' age, including through third-party verification providers. If a user is found to be underage, their account will be deactivated, and their data will be deleted unless retention is required by law or for safety purposes.

5. THIRD-PARTY SERVICES

We may use third-party services for payment processing, analytics, or identity verification. We do not control their privacy policies and are not responsible for their data practices.

6. MANDATORY DATA

To use core platform features (such as event creation, content access, or payment functionality), users are required to provide essential personal data. Failure to do so may result in limited or denied access to the Platform.

7. CHANGES TO THIS POLICY

This Policy may be updated from time to time. Updates will be posted on our website. In the case of significant changes, we will notify users via email or within the Platform.

8. WHAT DATA WE COLLECT

- Name, email, phone number
- Photos, videos, biographies, event subscriptions
- Payment card details (processed via secure gateways)
- IP address, browser data, activity logs
- Geolocation (if permitted)
- Chat messages and communications exchanged through the Platform

9. VERIFICATION AND SECURITY

We may require identity verification (photo or video) for event organizers or users who publish explicit content. This helps ensure platform safety and prevent fraud.

SpicyDate does not conduct criminal background checks on all users and cannot guarantee the identity, intentions, conduct, or background of any user. Users are solely responsible for their interactions with other users, both online and offline. Users should exercise caution and good judgment when meeting others through the Platform.

SpicyDate provides a platform for users and organizers to discover and participate in events. Event organizers operate independently and are solely responsible for organizing, managing, and conducting their events. SpicyDate is not responsible for any injury, loss, damage, dispute, accident, or incident arising from participation in any event.

10. LEGAL GROUNDS FOR PROCESSING

- Your consent
- Performance of a contract (Terms of Use)
- SpicyDate's legitimate interests
- Compliance with legal obligations

11. SOURCES OF DATA

We collect personal data:

- Directly from you (account creation, form submissions)
- Automatically through website or app usage
- From our partners (e.g., payment processors, analytics providers)

12. WHO WE SHARE YOUR DATA WITH

• Payment processors:

All payments are handled by third-party providers acting as independent data controllers. They are fully responsible for securing and processing payment data according to their own privacy policies.

• Age verification providers:

Identity verification is handled by independent third parties who are responsible for storing biometric and ID data.

• Hosting and analytics services:

External providers manage hosting, storage, and analytics under strict contractual obligations.

• Legal advisors:

In the case of disputes or legal requests, responsibility for lawful use of data lies with the receiving legal entity.

• Government authorities:

Where legally required, data may be shared with public authorities who are then responsible for its further handling.

• Trusted service providers:

We may share personal data with trusted service providers that assist us in operating the Platform, including cloud hosting providers, payment processors, analytics providers, communication service providers, customer support tools, and identity verification providers.

Please note that data protection laws and obligations may vary by jurisdiction. While SpicyDate Ltd is based in the United Kingdom and complies with UK GDPR, users in other regions (e.g., EU, USA, Canada) may be subject to additional or different legal protections. In such cases, we aim to apply the highest relevant standard while respecting local laws.

📍 SpicyDate Ltd

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✉️ privacy@spicydate.net

🌐 www.spicydate.net

13. INTERNATIONAL DATA TRANSFERS

We may store or process data on servers outside the user's country of residence. All cross-border transfers comply with applicable legal safeguards, including Standard Contractual Clauses or adequacy decisions.

14. USER RIGHTS

You have the right to:

- Request access to your personal data
- Request correction or deletion
- Withdraw consent
- Restrict processing
- Object to certain types of processing
- Request a copy of your personal data in a portable format

15. HOW TO EXERCISE YOUR RIGHTS

To exercise your rights, please email us at privacy@spicydate.net with the subject line "Privacy Request." We may require identity verification.

16. COMPLAINTS

If you believe that your personal data has been processed in violation of applicable data protection laws, you have the right to lodge a complaint with the UK Information Commissioner's Office (ICO) or with the supervisory authority in your country of residence.

17. ACCOUNT DELETION

Users may request deletion of their account at any time. Personal data will be deleted or anonymized within a reasonable period unless retention is required by law, fraud prevention purposes, dispute resolution, security investigations, or other legitimate business interests.

18. CONTROL AND ACCOUNT SETTINGS

- Edit your account details at any time
- Control device-level data permissions
- Manage notification settings (system emails are mandatory)

19. DATA RETENTION

We retain data:

- As long as your account is active
- Up to 7 years for legal or regulatory compliance
- For the duration of any investigation or legal process

20. COUNTRY-SPECIFIC REGULATIONS

SpicyDate Ltd does not sell personal data to third parties. We do not engage in cross-context behavioral advertising. Where required, we honor privacy rights under region-specific laws (e.g., California, Nevada, EEA).

21. CONTACT INFORMATION

For all privacy-related inquiries, contact us at:

✉️ privacy@spicydate.net

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