

REFUND POLICY

1. INTRODUCTION

This Refund Policy explains when refunds may be available for purchases, subscriptions, Gifts, support payments, crowdfunding contributions, Event-related payments, and other transactions made through SpicyDate.

By using SpicyDate and making payments through the Platform, you agree to this Refund Policy in addition to our Terms of Use.

2. GENERAL RULE

Except where required by applicable law, all payments made through SpicyDate are final and non-refundable.

Refunds are not provided simply because a User:

- Changes their mind;
- Is dissatisfied with another User;
- Does not receive a reply;
- Does not receive attention;
- Does not obtain a relationship;
- Does not attend an Event;
- Is dissatisfied with the outcome of an interaction;
- No longer wishes to use the Platform.

3. GIFTS AND SUPPORT PAYMENTS

Gifts, tips, support payments, and similar voluntary contributions are final and non-refundable.

Sending a Gift does not create any entitlement to:

- Replies;
- Communication;
- Meetings;
- Relationships;
- Content;
- Attention;
- Personal access;
- Any guaranteed outcome.

Users are responsible for reviewing their transactions before confirming payment.

Gifts may be delivered immediately upon purchase and may be consumed, redeemed, displayed, or otherwise used by the recipient. Once a Gift has been delivered or made available to a recipient, it cannot be revoked, reversed, or refunded except where required by applicable law.

4. CROWDFUNDING CONTRIBUTIONS

Crowdfunding contributions are voluntary and generally non-refundable.

SpicyDate does not guarantee:

- Campaign success;
- Achievement of campaign goals;
- Delivery of rewards;
- Use of funds in any particular manner.

Contributors acknowledge that crowdfunding campaigns may involve risk and that outcomes are not guaranteed.

Contributors are solely responsible for evaluating the legitimacy, purpose, and risks associated with any Crowdfunding Campaign before making a contribution.

5. SUBSCRIPTIONS

SpicyDate may offer monthly subscriptions, annual subscriptions, premium memberships, recurring services, or enhanced Platform features.

Subscription fees, benefits, billing cycles, renewal terms, and pricing may be displayed at the time of purchase.

Unless otherwise required by applicable law, subscriptions automatically renew until canceled by the User.

Users are responsible for managing and canceling subscriptions before the next renewal date.

Subscription cancellations stop future renewals but do not automatically entitle a User to a refund for the current billing period.

Users who delete their Account, uninstall the application, stop using the Platform, or lose access to their Account are not entitled to a refund of subscription fees already paid unless required by applicable law.

Unless required by applicable law, partial refunds are not provided for unused subscription periods.

Subscriptions purchased through Apple App Store, Google Play, or other third-party platforms may be subject to the billing, cancellation, and refund policies of the applicable platform provider.

6. EVENT PAYMENTS

Where Event-related payments are processed through the Platform, refund eligibility may depend on:

- The Event organizer's policies;
- Applicable law;
- Platform policies;
- The circumstances surrounding the Event.

SpicyDate does not guarantee refunds for payments associated with Events organized by independent Hosts.

SpicyDate is not responsible for refunds arising from:

- Event cancellations by Hosts;
- Changes to Event details;
- User scheduling conflicts;
- User dissatisfaction with an Event;
- User decisions not to attend an Event.

SpicyDate is not responsible for refunds, compensation, reimbursement, damages, losses, expenses, travel costs, accommodation costs, or other costs arising from Event cancellations, postponements, modifications, or disputes involving independent Hosts.

7. FRAUDULENT OR UNAUTHORIZED TRANSACTIONS

Users should contact SpicyDate immediately if they believe a transaction was unauthorized, fraudulent, or made without their permission.

SpicyDate may investigate suspected fraud and cooperate with payment providers, financial institutions, regulatory authorities, and law enforcement agencies where appropriate.

Refunds for unauthorized transactions may be provided where required by applicable law or payment provider rules.

8. PAYMENT DISPUTES AND CHARGEBACKS

Users are encouraged to contact SpicyDate before initiating a chargeback or payment dispute.

Fraudulent, abusive, or repeated chargebacks may result in:

- Account restrictions;
- Suspension of Platform features;
- Monetization restrictions;
- Payment holds;
- Account termination.

SpicyDate reserves the right to contest chargebacks where appropriate and recover losses, fees, penalties, or expenses resulting from abusive chargeback activity where permitted by law.

9. ACCOUNT SUSPENSION DURING PAYMENT INVESTIGATIONS

SpicyDate may temporarily restrict Accounts, payouts, Gifts, subscriptions, crowdfunding features, Event features, or other Platform functionality while investigating suspected payment disputes, chargebacks, fraud, unauthorized transactions, or violations of this Refund Policy.

10. EXCEPTIONS

Nothing in this Refund Policy limits any rights that cannot be excluded under applicable consumer protection laws.

Where applicable law requires a refund, SpicyDate will comply with such legal obligations.

11. CHANGES TO THIS POLICY

SpicyDate may modify, update, amend, or replace this Refund Policy from time to time.

Updated versions may be published through the Platform, website, application, or other communication channels used by SpicyDate.

Continued use of the Platform after an updated Refund Policy becomes effective constitutes acceptance of the revised Policy.

This Refund Policy forms part of the SpicyDate Terms of Use.

12. CONTACT US

For refund-related questions, please contact:

SpicyDate Ltd
Email: ceo@spicydate.net
Website: www.spicydate.net

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